

Controller responsible for the processing

This data protection notice applies to the following companies of the Rauschert Group:

Rauschert Heinersdorf-Pressig GmbH
Bahnhofstraße 1; 96332 Pressig, Germany
Tel.: +49 (0) 9265 78-0 Email: info@prg.rauschert.de

Paul Rauschert Steinbach GmbH
Fabrikweg 1; 96361 Steinbach am Wald, Germany
Tel.: +49 (0) 9263 875-0 Email: info@stb.rauschert.de

Rauschert Kloster Veilsdorf GmbH
Industriestraße 1; 98669 Veilsdorf, Germany
Tel.: +49 (0) 3685 685-0 Email: info@rkv.rauschert.de

Rauschert Oberbettingen GmbH
Alter Bahnhof 13; 54578 Oberbettingen, Germany
Tel.: +49 (0) 6593 9867-0 Email: info.obb@rauschert.de

Rauschert Solar GmbH
Paul-Ernst-Metzler-Straße 1; 96515 Judenbach, Germany
Tel.: +49 (0) 3675 7578920 Email: info@rauschert.de

Paul Rauschert GmbH + Co. KG
Paul-Ernst-Metzler-Straße 1; 96515 Judenbach, Germany
Tel.: +49 (0) 3675 7578920 Email: info@rauschert.de

Rauschert Distribution GmbH
Anger 4; 96110 Scheßlitz, Germany
Email: info@rauschert.de

Please use the subject line "Data protection" for data protection enquiries by email.

You can reach our data protection officer at:

Tel. +49 (0) 9263 / 875 – 308
Email: datenschutz@stb.rauschert.de

Purpose of the processing and legal basis

Fulfilling contractual obligations (Article 6 (1b) GDPR)
Personal data (hereinafter referred to as "data") is processed in order to provide a contractually agreed service or in order to take steps prior to entering into a contract.

Legitimate interests/balance of interests (Article 6 (1f) GDPR)

If necessary, we will process data beyond the actual fulfilment of the contract to protect legitimate interests. The following are examples of legitimate interests:

- (1) Communicating with contact persons at customers, suppliers, business partners or with interested parties.
- (2) Ensuring the security of our data processing systems.
- (3) Advertising or market/opinion research, insofar as the person concerned (hereinafter the "data subject") has not objected to the use of his/her data.
- (4) Obtaining information to determine the risk of non-payment when concluding contracts.
- (5) Conducting video surveillance in order to protect our rights as the occupier of the premise or for documentation purposes (e.g. for our insurance company, complaints handling, etc.).
- (6) Preventing/solving criminal offences.
- (7) Maintaining "do not contact" lists in order to take the objection of data subjects into consideration, e.g. objections to advertising measures.

Consent (Article 6 (1a) GDPR)

If a data subject has given his/her consent to the processing of his/her data for certain purposes (e.g. use of a service offered, use of email/telephone for marketing measures, etc.), this consent constitutes the legal basis. The withdrawal of a consent does not affect the lawfulness of the data processed before its withdrawal.

If a data subject provides us with contact data, we assume that this is to be/may be used by us for the purpose of establishing contact or for communicating the requested information.

Legal obligation (Article 6 (1c) GDPR)

Companies are subject to legal requirements to store data (e.g. statutory retention periods under § 147 AO [German Fiscal Code], complaint/warranty periods § 195 BGB [German Civil Code], § 257 HGB [German Commercial Code], etc.).

Change of purpose

If data is to be processed for purposes other than those for which it was collected, we will inform the data subjects in advance.

Data subjects and data categories

In the course of our business activities, we process data from interested parties, customers, suppliers, business partners, applicants and employees.

Depending on the processing purpose, the following data may be relevant for this: personal data (e.g. name, address, date of birth, telephone number, email address), authentication and legit- imation data (e.g. login data for data processing systems, ID card data, driving licence data), order data (e.g. order histo- ry, invoice/delivery addresses), data on the financial situation (e.g. creditworthiness data), advertising and sales data, documentation data (e.g. IT logs) as well as data compara- ble with these categories.

Categories of recipients

Within the company and our corporate group

Within our company, access to personal data is granted only to those positions and persons that need the data in the course of their work (e.g. persons involved in applicant selection procedures, processing of customer inquiries, etc.).

As far as is legally permissible, we share data within our corporate group and with affiliated companies in order to provide a requested service (e.g. conclusion of a contract, provision of information, etc.).

Service providers

Service providers used by us (e.g. IT and telecommunica- tion service providers, logistics companies, print service providers, consulting companies, etc.) may be granted access to personal data and process it in accordance with our instructions if this is necessary for the respective task. We have concluded contractual agreements with these service providers to ensure processing security.

Other data recipients

Further categories of data recipients may be bodies for which the data subject has given us his/her consent for us to share data with them.

Public authorities and law enforcement agencies

In addition, we disclose personal data to third parties without the explicit consent of the data subject if we are under a legal obligation to do so (e.g. social insurance carriers, tax authorities, law enforcement authorities, customs administra- tion, etc.) or where the disclosure is necessary to fulfil a contractual agreement with the data subject.

Debt collection agencies

In order to optimise our receivables management and to collect receivables, we share payment-relevant data (e.g. customer/contact data, payment amount, etc.) with debt collection agencies.

Lawyers

If necessary, we share personal data with lawyers appointed by us to obtain legal advice and to enable them to represent us at court hearings.

Marketing/advertising agencies

If we transmit personal data to third parties, this is done within the framework of legal requirements or the consent of the person concerned.

Transfers to third countries or international organisa- tions

Transfers to third countries may be required in the context of the provision of services (e.g. if the requested service has to be provided in a third country.). An appropriate level of data protection with the used service providers (data importers) will be ensured by binding internal data protection regulations (Binding Corporate Rules, or BCR) or by applying the standard EU contractual clauses. A copy of the standard contractual clauses approved by the EU Commission can be found online:

https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en.

We do not transfer any personal data to international organizations.

Retention periods

We store data for as long as it is needed to fulfil the specific purpose (in particular contract fulfilment/processing, etc.). To the extent that a retention, complaint and/or warranty period applies, we store data at a minimum until the expiry of these periods (e.g. 10 years for tax-relevant data, 3 years for warranty data, application documents for a maximum of 6 months after completion of the selection process, etc.). Data that has been provided on a voluntary basis for the purpose of providing a service requested by the data subject (e.g. provision of information material/quotations, freight forwarding/delivery orders, etc.) and to which none of the above periods apply will be stored until the data subject objects to its storage.

We delete email addresses that are stored in order to send newsletters as soon as the corresponding consent is withdrawn, i.e. the newsletter subscription is discontinued.

For other marketing purposes, we store data until the data subject objects to its use, until consent is withdrawn or until processing is no longer permitted by law.

Obligation to make data available

In the context of a commercial relationship with our company, data subjects must provide the data needed for the initiation, performance and termination of the commercial relationship and for the fulfilment of the associated contractual obligations or data that we are legally obliged to collect. Without this data, we will generally not be able to provide the service requested by the data subject or to enter into a contract/commercial relationship with the data subject.

Legal obligations may arise, for example, from reporting and retention periods under commercial and fiscal law.

Automated decision-making

In principle, we do not use fully automated decision-making processes. Decisions are always ultimately made by a human being.

Should we use automated decision-making in individual cases, we will inform the data subject separately where this is required by law.

Profile building

We use evaluation tools that enable us to provide targeted information about products and/or special offers to data subjects.

We may, for example, evaluate the data of data subjects in order to determine their potential interest in our products and services. This evaluation is based on statistical methods using available customer data. These results are used to make our communication with data subjects more needs-based and targeted.

Information sources

We process personal data from the following sources:

- (1) Data voluntarily provided by the data subject.
- (2) Data from communication with data subjects.
- (3) Data from contract-relevant documents that we receive from data subjects within the framework of a commercial relationship.
- (4) Data that we have received from credit agencies as part of credit inquiries.
- (5) To the extent necessary for the provision of a service, we process data from publicly accessible sources (e.g. telephone directories, commercial registers, etc.).

Rights of data subjects

Subjects have the right of revocation of consent (Article 7 (3) GDPR), information (Article 15 GDPR), the right to rectification (Article 16 GDPR), the right to erasure (Article 17 GDPR), the right to restrict the processing (Article 18 GDPR) and the right to contradiction (Article 21 GDPR). For the right of information and erasure do §§ 34 and 35 of the BDSG [German Federal Data Protection Act] apply.

Data subjects have the right to withdraw a declaration of consent provided under data protection legislation at any time. This also applies to the withdrawal of declarations of consent granted to us before the General Data Protection Regulation came into force on 25 May 2018.

The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

To exercise your rights, please contact the controller named above by post or email (using the subject line "Data protection").

Right to complain

Should you wish to complain about the handling of your data, you can contact our data protection officer or a supervisory authority. The data protection supervisory authorities responsible for group companies are as follows:

- *Rauschert Heinersdorf-Pressig GmbH*
- *Paul Rauschert Steinbach GmbH*
- *Rauschert Distribution GmbH*

Bayerisches Landesamt für Datenschutzaufsicht [Bavarian State Office for Data Protection Supervision]

Promenade 18

91522 Ansbach, Germany

Tel.: +49 (0) 981/180093-0

Telefax: +49 (0) 981/180093-800

Email: poststelle@lda.bayern.de

Website: www.lda.bayern.de

- *Rauschert Oberbettingen GmbH*

Landesbeauftragter für den Datenschutz und die Informationsfreiheit Rheinland-Pfalz [State Commissioner for Data Protection and Freedom of Information Rhineland-Palatinate]

Hinterer Bleiche 34

55116 Mainz; Germany

Tel.: +49 (0) 61 31/208-24 49

Telefax: +49 (0) 61 31/208-24 49

Email: poststelle@datenschutz.rlp.de

Website: www.datenschutz.rlp.de

- *Rauschert Kloster Veilsdorf GmbH*

- *Rauschert Solar GmbH*

- *Paul Rauschert GmbH + Co. KG*

Thüringer Landesbeauftragter für den Datenschutz und die Informationsfreiheit [Thuringian State Commissioner for Data Protection and Freedom of Information]

Häßlerstraße 8

99096 Erfurt, Germany

Tel.: +49 (0) 361 377-1900

Telefax: +49 (0)361 377-1904

Email: poststelle@datenschutz.thueringen.de

Website: <https://www.tifdi.de>

The up to date contact information of supervisory authorities for the non-public sector can be found here:

https://www.bfdi.bund.de/DE/Infothek/Anschriften_Links/anschriften_links-node.html

Changes to this information

We reserve the right to amend this information in response to the latest technological and legal developments.

We will notify you again should relevant changes be made to this information.

The last amendment was made on August 12th 2020.